Social Care Key Performance Indicators - Performance to 30 November 2012

- Measures are for year to date unless stated - Targets are monthly trajectories		For Period	Torbay	Torbay exc. CMH	Community Mental Heath (CMH)
Domain 1 - Enhancing the quality of life for people with care and support needs					
1C pt1 (NI130)	Proportion of Social Care clients receiving self-directed support	YTD Nov12	40% (37%) ↑	46% (48%) ↑	5% (20%) ↑
LI-210	No. of people receiving direct payments in period	YTD Nov12	531 (511) ↔	515 ↔	16 ↔
LI-220 (D40)	Clients receiving a review	R12M Nov12	87% (85%) ↔	86% (85%) ↔	93% (85%) ↔
LI-222	No. of overdue reviews (KPI not in ASA) (NB: Prioritising rather than seeing clients in strict chronological order)	SNAP Nov12	629 ↑	566 (400) ↑	63 ↔
LI-230 (D39)	People receiving a Statement of Needs (NB: DPT performance expected to exceed target once new measure implemented)	R12M Nov12	82% (95%) ↔	94% (95%) ↔	9% (76%) ↔
LI-250 (NI132)	Timeliness of social care assessment (NB: Concerns raised over the DQ of DPT's data)	YTD Nov12	70% (70%) ↑	72% (68%) ↑	57% (65%) ↔
LI-260 (NI133)	Timeliness of social care packages following assessment	YTD Nov12	98% (85%) ↔	99% (85%) ↔	94% (85%) ↔
1G (NI145)	Adults with learning disabilities in settled accommodation	YTD Nov12	68% (60%) ↓		
1E (NI146)	Adults with learning disabilities in employment	YTD Nov12	5% (4%) ↓		
1H (NI149)	Adults in contact with secondary MH services in settled accomodation	YTD Nov12	68% (70%) ↔		
1F (NI150)	Adults in contact with secondary MH services in employment	YTD Nov12	5.6% (6%) ↓		
LI-201 (TCT-05)	Number of people supported through telehealth or telecare	YTD May12	968 (1,100) ↓		

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Domain 2 - Delaying and reducing the need for care and support					
LI-101 (TCT02)	Emergency readmission rate for over 65s within 28 days	YTD Nov12	6.9% (7%) ↑		
LI-102 (TCT03)	Emergency bed days for over 75s with 2+ admissions to acute hosp	R12M Nov12	14,623 (13,441) ↑		
LI-401 (TCT08)	No. of people aged 65 or over living in residential/nursing homes at end of period (snap shot)	SNAP Nov12	554 (533) ↑	550 ↑	4 ↔
LI-402 (TCT09)	No. of people aged 18-64 living in residential/nursing homes at end of period (snap shot)	SNAP Nov12	183 (182) ↔	128 ↔	55 ↔
LI-402a (TCT08+09)	No. living in residential/nursing homes aged 18+ at end of period (snap shot)	SNAP Nov12	737 (715) ↔	678 ↔	59 ↔
LI-460	Proportion of current Community Based services users aged 18-80 who are in receipt of community based services for more than 12 months (snap shot) (NB: DRAFT - definition and target to be agreed)	R12M Nov12		78% ↔	
LI-403 (TCT10)	Proportion of total over 65 spend on care home placements (NB: Awaiting data)	YTD No Data			
Domain 3 - Ensuring people have a positive experience of care and support					
LI-240 (NI135)	Carers receiving needs assessment, review, information, advice, etc.	YTD Nov12	16% (31%) ↑	18% (21%) ↑	8% (17%) ↑
LI-302 (TCT06)	Number of people on Carers Register	SNAP Jul12	3,226 (3,050) ↑		
Domain 4 - Safeguarding people whose circumstances make them vulnerable and protecting them from avoidable harm					
LI-703 (TCT11)	Safeguarding Calls Triaged within 48 Hours	YTD Nov12	84% (80%) ↑		
LI-704c (TCT12)	Proportion of safeguarding strategy meetings held within 5 working days	YTD Nov12		80% (75%) ↓	
LI-706 (TCT13)	Proportion of Safeguarding case conferences held within 20 working days of strategy meeting	YTD Nov12		82% (35%) ↑	
LI-708 (TCT14)	Number of repeat safeguarding referrals in last 12 months	R12M Nov12	8 (16) ↑		
Other Measures					
LI-800 (TCT01)	Percentage of Torbay Care Trust indicators performing on or above target	SNAP Nov12	76% (100%) ↓		